



Repeat Examination of Diploma in Service Management
(Old Syllabus)

1st Semester			
No	Subject	Date	Time
1	Business Law (DSM 1001)	Wednesday, February 7, 2024	12.00 pm - 02.00 pm
2	Fundamentals of Marketing (DSM 1002)	Friday, February 9, 2024	12.00 pm - 02.00 pm
3	Interpersonal Relations (DSM 1003)	Wednesday, February 14, 2024	12.00 pm - 02.00 pm
4	Communication for Business (DSM 1004)	Friday, February 16, 2024	12.00 pm - 02.00 pm
2nd Semester			
5	Service Management Practice (DSM 1006)	Wednesday, February 21, 2024	12.00 pm - 02.00 pm
6	Microeconomics (DSM 1007)	Friday, February 23, 2024	12.00 pm - 02.00 pm
7	Finance & Auditing for Managers (DSM 1008)	Wednesday, February 28, 2024	12.00 pm - 02.00 pm
8	Service Quality Improvements (DSM 1009)	Friday, March 1, 2024	12.00 pm - 02.00 pm
Submission of the Project Report (DSM 1010) on or before 26th March 2024			

A handwritten signature in blue ink, appearing to read 'Kamini'.

Ms. KP Mathotaarachchi
Coordinator
Service Management Programs

**Institute of Human Resource Advancement
University of Colombo**

**Diploma in Service Management
First / Second Semester Examination
(For Repeaters)**

(For office use only)

Index Number

DSM/.....

(Please write in block letters)

Registration No in IHRA (-.....)

Date of admission to the course (-.....)

1. Name (With initials) (English) (-.....)

(Sinhala) (-.....)

Name denoted by initials (English) (-.....)

(Sinhala) (-.....)

Last Name (-.....)

Mr/Ms/ (-.....)

2. Mailing Address (-.....)

.....

3. (a) Telephone numbers Office :-

Residence :- Mobile :-

(b) National Identity Card No:-

4. (a) When registered for this examination

(b) Have you obtained permission to enact your registration?

(Please attach copy of the letter)

5. Subjects to be taken at the examination:

Subject

1. Business Law (DSM 1001)

2. Fundamentals of Marketing (DSM 1002)

3. Interpersonal Relations (DSM 1003)

4. Communication for Business (DSM 1004)

5. Service Management Practice (DSM 1006)

6. Microeconomics (DSM 1007)

7. Finance & Auditing for Managers (DSM 1008)

8. Service Quality Improvements (DSM 1009)

9. Project Report (DSM 1010)

6. Medium (Sinhala/ English) :

(Please note that changing the medium will not be allowed after submitting the application)

7. I certify that the above mentioned details are correct and I have properly registered for the above examination.

Date:

.....
Signature of the Candidate

- 1) The applicants should attach self-addressed two stamped (each Rs.25/-) envelopes (9”x4” size) with the application and should be stated the Registration No. and name of the examination in the top left-hand corner of the envelope.
- 2) Please forward student identity card with your application.
- 3) Repeaters have to pay Rs.2000/- for registration, Rs.2500/- per subject and Rs.6000 for Project Report Submission Fee.
- 4) Applicants should pay the relevant amount to the Account No. 086 – 100141189680 of the Institute of Human Resource Advancement, University of Colombo at the People’s Bank, Thimbirigasyaya Branch and send the receipt along with the application form.
- 5) The applicants who change their addresses after forwarding the applications should be make arrangements to obtain the admission personally. Late request to make change addresses are not considered.
- 6) Please send application forms on or before **10.01.2024** to the examination branch.
- 7) Students who were allowed to sit for the repeat exam on the approval of the Board of Study on Extension Programs should send a photocopy of the approval letter along with the examination application. (Repeaters who got 1st attempt are exempted from above payments)

For office use only

Application checked

Accepted/Not Accepted

Date:

.....
Signature of Subject Clerk